

# **Practice Statement – COVID 19**

**Monday 23<sup>rd</sup> March 2020**

It is with regret that we have decided to close our practice reception to all patients/visitors to the practice from Monday 23<sup>rd</sup> March 2020

Our GPs and admin staff have been working really hard to ensure we continue to provide the best healthcare services to our patients in the current climate.

We hope you will understand and support us in this decision and in return we will be contacting all patients who make contact with us either by phone or if necessary a video link from a clinician.

Please respect that this decision has not been easy and understand that this is in the interests of all of staff on the frontline who will of course be continuing to be work the background.

We ask that you continue to come to our website for further updates on a weekly basis about any changes we make to normal process relating to Covid19.

<https://www.benchillmedicalpractice.co.uk/info.aspx?p=17&pr=P84029>

**All prescription requests can be made via online or be emailing us @ [smccg.benchillmedicalpractice@nhs.net](mailto:smccg.benchillmedicalpractice@nhs.net)** further updates will follow later in the week about a dedicated telephone line for requests.

**All patients over the age of 70 will be contacted by our admin staff about their prescriptions as a recognised vulnerable group.**

**We are also asking patients to sign up with their local pharmacy for electronic prescriptions as these will not be available in paper format from Monday 23<sup>rd</sup> March.**

**Thank you**